



CONDITIONS OF RENTAL

Minimum Stay :

The minimum period of a reservation is 6 nights and during peak period such as Christmas and New Year it is 14 nights.

Rates :

The rates for our villas or apartments are quoted in Euros or Rupees, net of any commissions, on a per night basis and includes government taxes applicable, and may vary depending on the period of the reservation.

N.B. These tariffs are subject to change at any time and without any prior notice (e.g. in cases of change to the current legislation, etc.)

The tariffs are valid for a confirmed number of occupants. Any change to the occupancy, either during the day or the night, will be subject to prior approval by « CG Villas Ltd. ».

Confirmation of Reservations

The confirmation of any one reservation is made in 4 steps :

1. Reply to a demand & option

« CG Villas Ltd » will reply to each reservation demand with a proposal depending, of course, on availability.

2. Pre-confirmation

Once the proposal from « CG Villas Ltd » has been issued, the recipient has an option of 3 working days from the date of the proposal to forward us, by email, a written confirmation of his reservation.

Deposit for reservation : Following the written confirmation, the recipient benefits 72 hours to send us, either by fax or by email, a copy of the bank transfer confirming the deposit of **50%** of the total amount of the reservation, in our bank account.

However, if we do not receive any of these two correspondences, the option is automatically cancelled.

3. Firm confirmation

Confirmation of a reservation is firm and definite once « CG Villas Ltd. » receives the deposit required.

The balance of the reservation should be settled as follows :

- a) by latest **40** days prior to the expected arrival of the client in the property in Mauritius, failing which the conditions relating to cancellations will apply.
- b) By latest **60** days prior to the expected arrival of the client in the property in Mauritius if confirmation of rental is within the period 01 December to 15 January failing which the conditions relating to cancellations will apply.

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4. Last minute booking:

Confirmation of a reservation is firm and definite once « CG Villas Ltd. » receives the Total Amount of the rental period in our bank account. However, if we do not receive, a written confirmation of his reservation together with copy of the bank transfer confirming the total payment received in our bank account before the day of arrival in the villa, the option is automatically cancelled.

- **(no credit card payment accepted).**

All other currencies and forms of payment will be subject to prior approval by the management of « CG Villas Ltd. »

Cancellations :**Cancellations notices****Penalties**

<u>Cancellations notices</u>	<u>Penalties</u>	
+ 6 months before arrival date	10% of total rental payment retained	
6 months to 45 days before arrival date	30% of total rental payment retained	
Less than 45 days before arrival date	100% of total rental payment retained	
No show	100% of total rental payment retained	

The time limit for any cancellation will be in accordance with the arrival of the client in the property in Mauritius. The penalties will apply according to a percentage based on the total of the reservation.

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Service :

The tariffs of our beach villas or apartments include the services of one maid. The hours of work of the maid vary in relation to the beach villa. In all cases, the maid works in the mornings and in some beach villas, in the afternoons as well. The maid's tasks include general cleaning of the villa or apartment, washing and ironing. At a supplementary cost, the maid can look after the children and also cook local Creole food. The supplementary rate is Rs.150 per hour during the day which should be paid directly to the maid. In case she baby-sits in the evening, as from 6pm, the supplementary rate is Rs.250 per hour and she should be driven back home.

Responsabilites :

The beach villas or apartments proposed by « CG Villas Ltd. » are owned by different proprietors who are duly registered or are currently in the process of being registered with the Mauritian authorities concerned.

« CG Villas Ltd.» works solely as an intermediary agent between the client and the proprietor of the beach villa or apartment.

« CG Villas Ltd.» will advise the proprietor of any malfunction should the occasion arise, but will not, in any case, be held responsible for any accidents which may occur following defects in construction or equipment in the beach villa or apartment.

The private villas or apartments are rented as it is.

In this respect, « CG Villas Ltd.» recommends that all children staying in our beach villas or apartments are adequately supervised, especially when making use of swimming pools in the villas or apartments.

« CG Villas Ltd.» will also not be held responsible for loss of client's personal effects including money during their stay in the beach villa or apartment, particularly in cases of burglary.

Day of Departure: If during the holidays, there are breakages which we consider « normal » (such as 1 glass or 1 plate) it will not be charged. Please inform the maid if there has been deterioration or damage during your stay. It will be decided during the report before your departure, if a reimbursement has to be applied as per mauritian prices. It will also avoid the maid to be blamed and the owner will buy what has to be replaced.

Consumables:

BBQ charcoal are at the client's cost.